aidVantage

ACCESSIBILITY

If you wish to report an issue related to the accessibility of any content on this website or with respect to any documents, forms, statements, or publications, visit U.S. Department of Education – Accessibility.

For loans owned by the U.S. Department of Education: Alternate Formats

Current and prospective borrowers are entitled to receive any student loan related communication or document in an accessible, alternative format.

Aidvantage offers various alternative formats such as Braille, large print, audio CD, and digitally navigable formats supported by computers and digital talking-book players, delivered through data CD, email, or other electronic means.

Borrowers interested in receiving student aid forms, student loan statements, notices, written communications, and publications in alternative formats should contact us directly at 800-722-1300.

Voluntary Product Accessibility Templates (VPAT®)

The VPAT is a document that contains a list of requirements needed for a product to conform to Section 508 of the Rehabilitation Act.

The VPAT information in the documents is true and correct to the best of our knowledge as of the date on each one. It is supplied for research purposes only and is subject to change without notice.

The contents of these documents do not constitute either legal advice, representation, warranty, or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the user.

VPAT Aidvantage Public Website

VPAT Aidvantage Customer Website

VPAT Aidvantage Mobile Apps

VPAT Aidvantage Web Chat